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# Gplus Adapter for ServiceNow Administrator's Guide

How to install the Gplus Adapter

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This section describes how to install and configure the Gplus Adapter for ServiceNow.

We assume that:

- - ServiceNow has been configured with the OpenFrame plugin.
- - You own a ServiceNow login with administrator privileges.

## Deploy the Adapter Web Resources in ServiceNow

This procedure explains how to deploy the Adapter configuration in ServiceNow. The package includes the following solution to be imported:

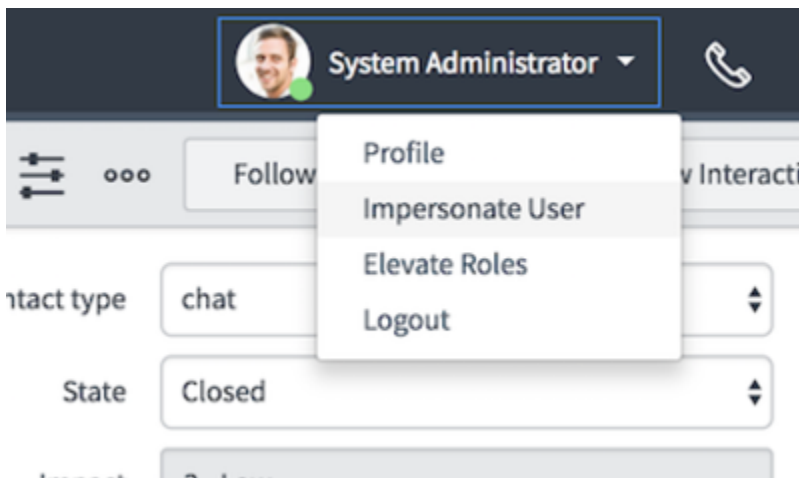
- **Release\_1\_3.xml.**

The file implements the:

- Adapter core module
- Out-of-the-box use case scenario.

To proceed with the installation, follow these steps:

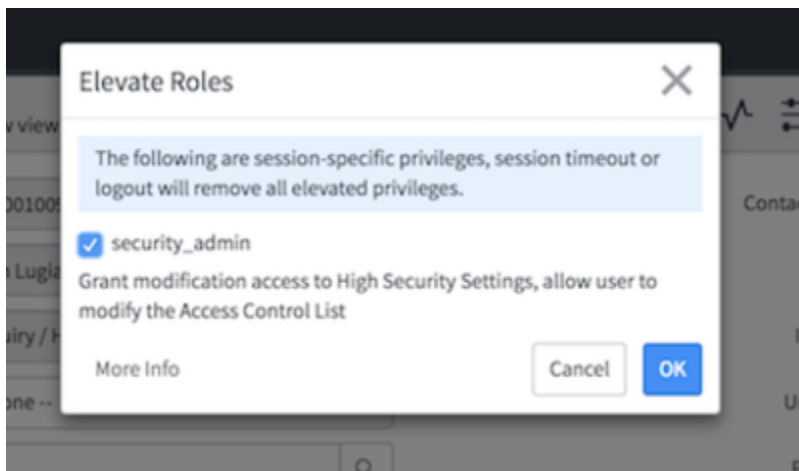
- Log into ServiceNow with administrator rights and choose **Elevate Roles** in the user dropdown menu.



- Confirm **Elevate Roles**.

## Important

This permission is temporary and should merely be applied for installation purposes as explained in the popup message shown underneath.

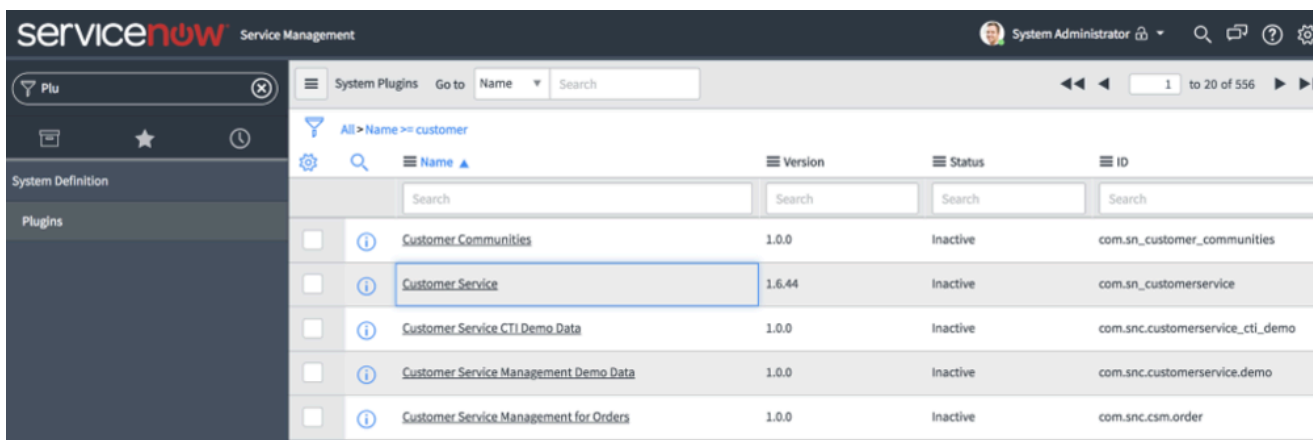


- Click **OK** to complete the procedure.

## Enable OpenFrame menu in ServiceNow

To enable the OpenFrame plugin, follow these steps:

- Search "Plugins".



- Select **OpenFrame**.

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## Openframe

Openframe

An interface to integrate external communication systems with ServiceNow. This plugin brings a UI frame that is accessible and available anywhere within ServiceNow screens.

ID: com.sn\_openframe | Free | by ServiceNow

- Click **Install**.

After these steps, the OpenFrame menu will be enabled in your system.

If you are interested in setting up the Adapter, see [How to configure the Gplus Adapter](#).

## Relevant links

- [Prerequisites and browser support](#)
- [How to configure the Gplus Adapter](#)